

Hawthorn Farm Program Refund Policy

At Hawthorn Farm we keep our staff to student ratio high. Usually it is 5:1 (sometimes 4:1 or at a maximum 6:1). We only accept the number of youth that will allow us ensure a high-quality experience for all those involved participants and instructors. Also, we do our best to honor all financial circumstances when enrolling our programs – including our own!

To reserve a spot in our programs, families need to pay the full tuition. Tuition is fully refundable if you cancel more than two weeks from the start date of the program. Less than two weeks before the start of a program, tuition is refundable minus \$100. Tuition is refundable minus \$100 after the first session if the program does not seem like a good fit for your family. *After the second session of any program, tuition is not refundable.*

We have instituted this policy to respect our commitment of time and work, and to honor our instructors providing the best possible programs we can offer. Thank You for joining us!

Special COVID – 19 Pandemic Refund Policy

Tuition is refundable (pro-rated) for any program sessions your family misses due to COVID symptoms for anyone in your household or pod.

Community Health and Safety is our first priority. *We would rather you stay home and take good care than take any risks* when it comes to this outbreak. Please let us know as soon as you know you'll be missing, so we can offer a spot to others who might be on our waiting list.

If we have to cancel program sessions due to COVID – 19 we will offer pro-rated refunds for days missed.

-The Hawthorn Farm Team